



Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that: Shenzhen Tencent Computer Systems

Company Limited

Weixin Business Group

B1-B6 Buildings

TIT Creative Industry Zone No.397 Xingangzhong Road Haizhu District, Guangzhou

Guangdong 510433 China 深圳市腾讯计算机系统有限公司

微信事业群

注册地址: 深圳市南山区高新区高新南一路

飞亚达大厦5-10楼

中国 广东省 广州市

海珠区新港中路397号 TIT创意园B1-B6

邮编: 510433

Holds Certificate No: ITMS 664648

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

The management of information technology service covers the following areas:
The provision of productions Research & Design and application maintenance services for Wechat Software of Enterprise, Wechat Enterprise Account and Enterprise E-mail of Tencent.

信息技术服务管理覆盖以下范围:

提供微信企业软件、微信企业号、腾讯企业邮箱的产品和服务的研发和应用运维服务。

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 26/12/2016 Effective Date: 26/12/2016 Latest Revision Date: 05/01/2017 Expiry Date: 25/12/2019

Page: 1 of 2

bsi.



...making excellence a habit."

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated online.

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +86 10 8507 3000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2011 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000 BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK. A Member of the BSI Group of Companies.

Certificate No: ITMS 664648

Location

Shenzhen Tencent Computer Systems
Company Limited
Weixin Business Group
B1-B6 Buildings
TIT Creative Industry Zone
No.397 Xingangzhong Road
Haizhu District, Guangzhou

Guangdong 510433

China

深圳市腾讯计算机系统有限公司

微信事业群

注册地址:深圳市南山区高新区高新南一路飞亚达大厦5-10楼

中国 广东省 广州市 海珠区新

海珠区新港中路397号

TIT创意园B1-B6 邮编: 510433

Shenzhen IDC

No.3 Building, Unicom IDC Guoren Technology Park

Pingshan Kengzi

Shenzhen

Guangdong

518122

China

深圳数据中心

中国

广东省

深圳市

坪山坑梓国人

科技园一号厂房3楼

联通数据中心

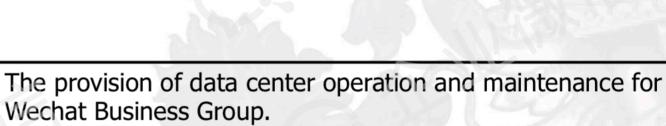
邮编: 518122

Registered Activities

The management of information technology service covers the following areas: The provision of productions Research & Design and application maintenance services for Wechat Software of Enterprise, Wechat Enterprise Account and Enterprise E-mail of Tencent.

信息技术服务管理覆盖以下范围:

提供微信企业软件、微信企业号、腾讯企业邮箱的产品和服务的研发和应用运维服务。



为微信事业群提供数据中心的运行维护。

Original Registration Date: 26/12/2016

Latest Revision Date: 05/01/2017

Effective Date: 26/12/2016

Expiry Date: 25/12/2019

Page: 2 of 2

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract. An electronic certificate can be authenticated <u>online</u>.

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +86 10 8507 3000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2011 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000 BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK. A Member of the BSI Group of Companies.