

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that: Shenzhen Tencent Computer Systems Company Limited
Weixin Business Group
B1-B6 Buildings
TIT Creative Industry Zone
No.397 Xingangzhong Road
Haizhu District, Guangzhou
Guangdong
510433
China

深圳市腾讯计算机系统有限公司
微信事业群
注册地址：深圳市南山区高新区高新南一路
飞亚达大厦5-10楼
中国
广东省
广州市
海珠区新港中路397号
TIT创意园B1-B6
邮编：510433

Holds Certificate No: **ITMS 664648**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

The management of information technology service covers the following areas:
The provision of productions Research & Design and application maintenance services for Wechat Software of Enterprise, Wechat Enterprise Account and Enterprise E-mail of Tencent.
信息技术服务管理覆盖以下范围：
提供微信企业软件、微信企业号、腾讯企业邮箱的产品和服务的研发和应用运维服务。

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 26/12/2016

Latest Revision Date: 05/01/2017

Effective Date: 26/12/2016

Expiry Date: 25/12/2019

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Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +86 10 8507 3000.
Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2011 requirements may be obtained by consulting the organization.
This certificate is valid only if provided original copies are in complete set.

Certificate No: **ITMS 664648**

Location

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中国

广东省

广州市

海珠区新港中路397号

TIT创意园B1-B6

邮编：510433

Shenzhen IDC
No.3 Building, Unicom IDC
Guoren Technology Park
Pingshan Kengzi
Shenzhen
Guangdong
518122
China

深圳数据中心

中国

广东省

深圳市

坪山坑梓国人

科技园一号厂房3楼

联通数据中心

邮编：518122

Registered Activities

The management of information technology service covers the following areas: The provision of productions Research & Design and application maintenance services for Wechat Software of Enterprise, Wechat Enterprise Account and Enterprise E-mail of Tencent.

信息技术服务管理覆盖以下范围：

提供微信企业软件、微信企业号、腾讯企业邮箱的产品和服务的研发和应用运维服务。

The provision of data center operation and maintenance for Wechat Business Group.

为微信事业群提供数据中心的运行维护。

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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000

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